

ELEC 875

Design Recovery
and
Automated Evolution

Week 2 Class 1

Empirical Studies

Empirical Studies

- Studies Software Engineers
 - ◇ what do they really do
 - ◇ what do they really need
- Difficult
 - ◇ multiple variables
 - ◇ expensive
 - students / professional developers
 - real / artificial projects
 - ◇ software engineers like other users are conditioned by their past
- Workshop on Empirical Studies of Software (WESS)

Lethbridge & Singer

- T.C. Lethbridge
 - ◇ School of Information Technology and Engineering, University of Ottawa
- J. Singer
 - ◇ National Research Council
- Study various companies in the Ottawa area

WESS '97 Paper

- Understanding Software Maintenance Tools: Some Empirical Research
- Overview paper of Empirical Research
- What is a Tool
 - ◇ Used by software engineer to perform a software engineering task
 - ◇ hierarchical tools
- 5 Questions
 - ◇ What tools and what tasks?
 - ◇ What differences do tools make?
 - ◇ Why use (or not use) a particular tool?
 - ◇ What new tools or improvements to tools?
 - ◇ How can tools be introduced to SEs?

WESS '97 Paper

- Measures
 - ◇ What tools are used
 - ◇ Number of times each tool is used
 - ◇ Elapsed time spend using a tool
 - ◇ Goals and tasks for particular usage of a tool
 - ◇ List of positive attributes
 - ◇ List of negative attributes
 - ◇ Time to perform a given task

WESS '97 Paper

- Data Collection
 - ◇ Questionnaires (web based)
 - ◇ Interviews
 - General structured interviews
60-90 minutes, 10 page protocol (24 developers)
 - Regular debriefings (every few weeks)
30-60 minutes
 - Tool reviews - specific tool and subtotals
30-60 minutes

WESS '97 Paper

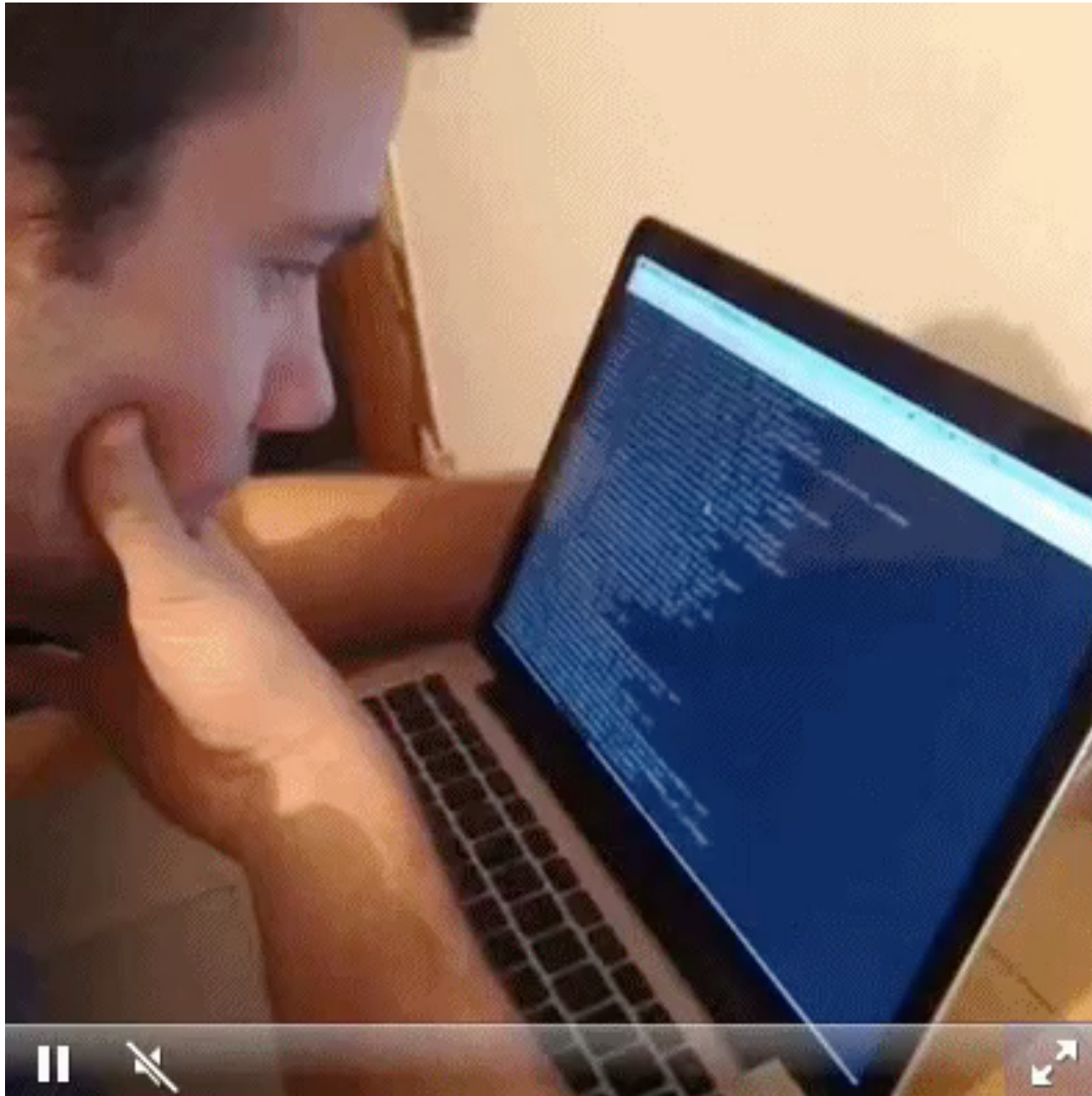
- Data Collection
 - ◇ Observation
 - real work (30 minute session)
 - use same tools and techniques?
 - artificial tasks
 - ◇ Automated logging of tool use

WESS '97 Paper

- Data Interpretation
 - ◇ Small group of engineers
 - statistical sample?
 - defined process
 - domain specific (complex real-time software)
 - ◇ larger and more diverse groups?

WESS '97 Paper

- Observations
 - ◇ Most used tools - editors
 - ◇ Second most used tools - searching tools
 - ◇ Explore software as much as edit software
 - ◇ Wish list - analysis tools
 - statistical sample?



WESS '97 Paper

- Positive Features of Tools
 - ◇ Ease of use
 - ◇ Useful tools
 - ◇ speed of tools
- Generic positive NF requirements

WESS '97 Paper

- Negative Features of Tools
 - ◇ lack of integration
 - don't want to manually transfer data between tools
 - ◇ wrong mix of features
- Difficulty introducing new tools
 - ◇ resistance to new tools
 - ◇ significant effort to learn new tool
 - will it be worth it?
 - ◇ train a single individual to act as consultant within user group

WESS '97 Paper

- Future Studies
 - ◇ collaboration between researchers (spread effort and cost)
 - ◇ questionnaires and logging tools in more companies (contacts)
 - ◇ observe different engineers in different environments using same tools
 - ◇ interviews with different groups of SEs
- Issues
 - ◇ Same questionnaires and interview protocols
 - ◇ similar methodologies - training / experience / presentation

CASCON '97 Paper

- Same Research, more Depth
 - ◇ identifies some problems with traditional ESP approaches
 - ◇ understanding how programmers solve problems does not necessarily lead to better tools
- Usability vs Useful
 - ◇ Usability - clarity of interface
 - ◇ done in an artificial environment
 - isolated from other factors
 - user forced to use tool
 - ◇ does not guarantee that the software is useable
 - would he use the software

CASCON '97 Paper

- Telecommunications company
 - ◇ several million lines of code (16k funcs, 8k files)
 - ◇ well defined process
- Survey
 - ◇ Reading Documentation tops the list
 - ◇ look at source
 - ◇ design near bottom of list
 - ◇ 57% of time fixing bugs, 35% of time making enhancements
 - differs from published norms, survey effect or difference in business?
 - ◇ Validity of surveys?

CASCON '97 Paper

- Individual Study
 - ◇ new employee (experienced)
 - ◇ weekly meetings at start
 - ◇ 3 weeks apart later
 - ◇ mental model of system
 - ◇ tasks, “new” information
 - ◇ shadow user, record activities
 - observer effect?
 - ◇ search is most frequent activity

CASCON '97 Paper

- Group Study
 - ◇ mental model of system
 - ◇ interviews
 - ◇ shadow user, record activities
 - ◇ looking at source, searching is most frequent activities
 - ◇ reading docs low on list (although high on survey)

CASCON '97 Paper

- Company Study
 - ◇ company uses custom tools
 - ◇ tool group collects statistics on tool usage (tools log their usage)
 - ◇ compiles - 41% most often
 - nightly builds
 - testing groups
 - excluded
 - ◇ search most frequent activity
 - ◇ editors low - why?

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- Results
 - ◇ search seems to be where SEs spend most of their time
 - ◇ improving search seems to present the greatest opportunity for support
- Just In Time Comprehension
 - ◇ system too large to comprehend
 - general understanding
 - task determines what is comprehended
 - ignore rest of problem

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- Tool Functional Requirements
 - ◇ search for semantic entities in source code
 - ◇ display results of search and relationships
 - ◇ searches are repeated (history)
- Non-functional requirements
 - ◇ system size
 - ◇ performance
 - ◇ more than one language
 - ◇ interoperability
 - ◇ independent interfaces (research)
 - ◇ support JIC

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- Problems with Existing Tools
 - ◇ grep
 - no syntax or semantics
 - does not understand relationships
 - time
 - ◇ editor searches
 - no semantics
 - ◇ IDEs
 - more semantics, limited languages
 - eclipse?
 - ◇ analysis tools
 - integration?

IDE

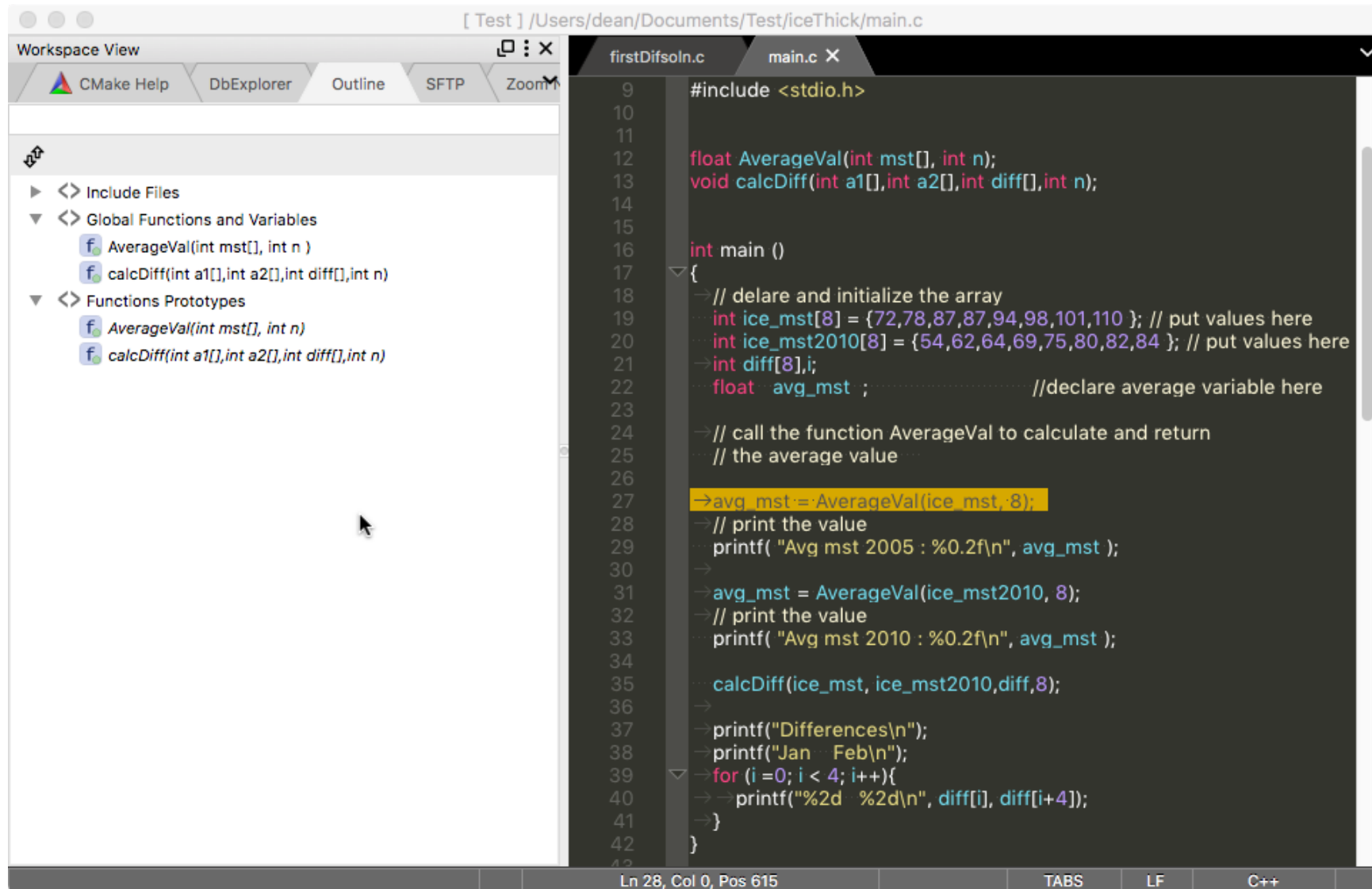
```
grep -i parse *.h *.cpp *.c
```

```
igmp.cpp:bool parseV2Report(PDU * thePDU, HeaderInfo * header, char *name) {  
igmp.cpp:    tmp->parseType = V2REPORT;
```

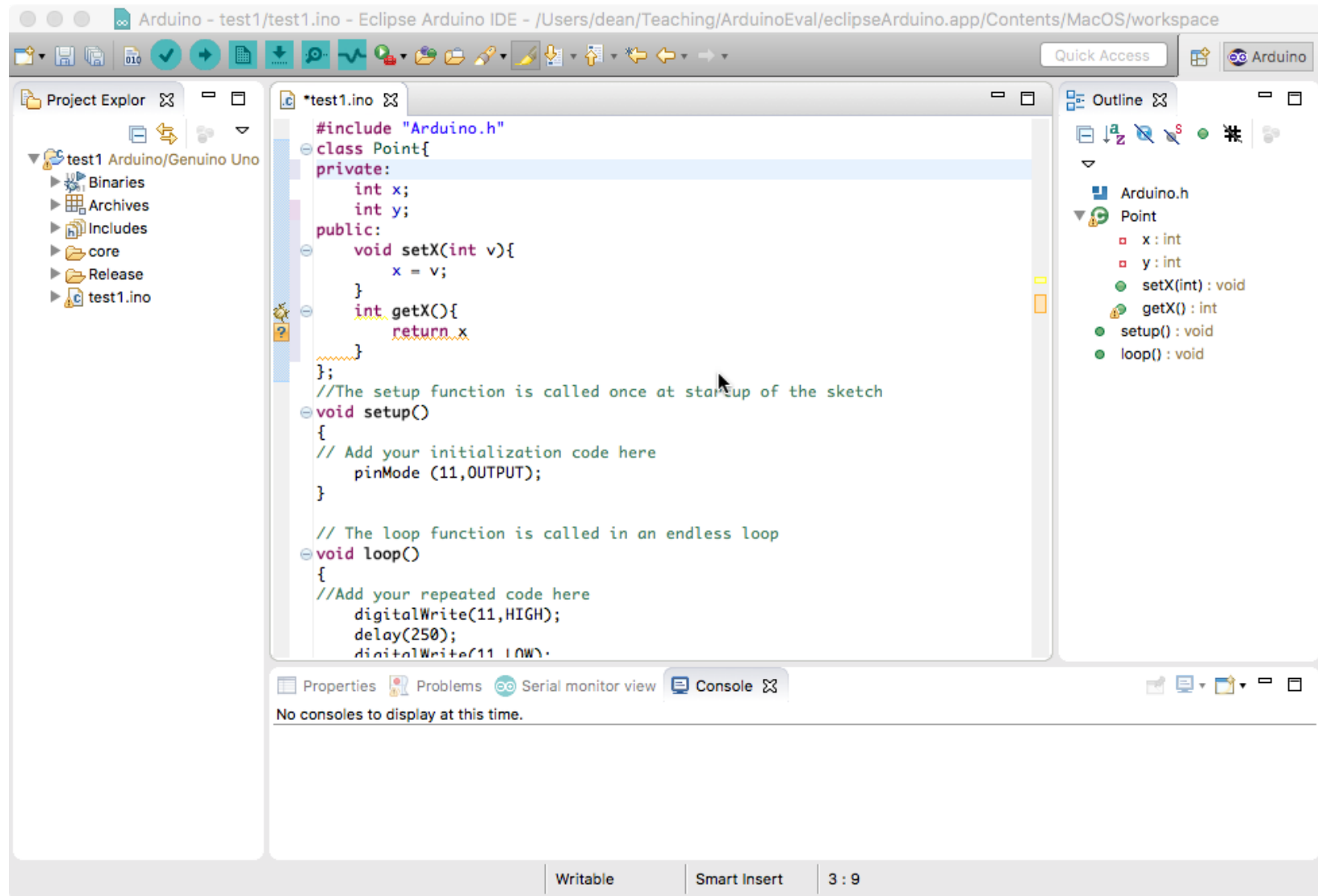
```
pmain.cpp:    //parse the first (ethernet) header, grabbing the type field  
pmain.cpp:    //parse the IP header  
pmain.cpp:    parsedPDU = parseIGMPPacket(thePDU, header, argv[1]);
```

```
pmain.cpp:    fprintf(stdout, "\nPackets Parsed: %llu\nPackets Failed: %llu\nTotal  
Packets: %llu\nFailure rate: %0.2f%%\n", count-failed, failed, count, ((float)failed/  
count) * 100);
```

IDE - CodeLite



IDE - Eclipse



CASCON '97 Paper

- Problems with Existing Tools
 - ◇ commercial browsing tools
 - sometimes no multiple languages (e.g. JNI)
 - some do support this
 - often limited integration
 - ◇ academic
 - problems with integration, speed, automation